



FOR IMMEDIATE RELEASE

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Refresh coming to Paradise Hill branch

Lloydminster, Sask. - Members will be able to conduct their business as usual, as Synergy Credit Union's Paradise Hill Branch undergoes an extensive refresh to improve the customer experience.

Beginning Aug. 19, branch hours will be reduced to 10 a.m. to 3 p.m. to accommodate construction workers. Members will also be asked to access the building through the branch's rear entrance. ATM access will not be affected at this time.

Staff at the Paradise Hill Branch are excited about the upgrades that are coming to the location. Among the enhancements will include a bigger lobby for member convenience, more space in the branch and a fresh look at the main area where members will be assisted.

"Thank you to our membership for their patience as we work toward improving our branch," said Paradise Hill Branch Manager Curtis Dörner. "It's an exciting time for us as we continue to invest in this community and enhance the member experience for the present and into the future."

Further updates will be made available as the project continues.

For more information, contact Synergy Credit Union's Member Contact Centre at 1-866-825-3301, by email, at webmail@synergycu.ca or on the Live Chat function on our website.

About Synergy Credit Union

Synergy Credit Union is a member-owned financial institution serving more than 24,000 members from 10 communities within west-central Saskatchewan. Synergy Credit Union is the fourth largest credit union in the province of Saskatchewan and is one of the leading credit unions in Canada, with more than \$1 billion in assets. Synergy Credit Union provides core banking services through the traditional branch network, the Canada-wide AccuLink ATM network, online banking, mobile web banking, as well as through the Member Contact Centre and by SMS texting. More complex and advanced services, such as financial advice and analysis, are delivered by specialists who may be located in select branches or available to meet in a location of the member's choice, by request.